



TILLOW BARN HEALTH & WELLBEING

Tillow Barn Health & Wellbeing
Roothill Lane, Betchworth, RH3 7AS

Room Hire Information & Terms

Please view our fees and further information on the rooms here:

[Tillow Barn Health rooms and fees](#)

Booking the rooms on an Ad Hoc basis

Once you are registered on our room booking system, you will be able to view room availability and make ad hoc bookings whenever you are ready.

To add another client to an existing booking, please edit and extend the existing slot, rather than booking separate slots for individual clients. Gaps of less than 1hr between same therapist bookings will be charged.

Invoicing for ad hoc bookings:

At the end of each month, you will receive an invoice by email for any ad hoc bookings you have made during the month. Payment will be debited from your account by Direct Debit three days after you receive the invoice, giving you time to check the amount.

Cancellation policy for Ad Hoc bookings:

Please view our cancellation policy here: [Tillow Barn Health booking & cancellation terms](#)

The clinic may (rarely) cancel a booking when necessary but will only do so in consultation with you, and with a minimum notice period of at least 1 month (except in extenuating circumstances).

Prepaid regular reduced rate Bookings

Repeat prepaid bookings (minimum 2hrs) are at a reduced rate and are payable by Direct Debit on the 1st of the **previous** month (e.g., all of June's bookings are payable on 1st May).

Cancellations of prepaid bookings after the payment due date are not possible.

To set up prepaid reduced rate bookings, please contact the clinic directly.

Tillow Barn Team Membership

Joining the Tillow Barn team includes the following:

1. A page on the Tillow Barn website
2. Promotion across social media platforms.
Paid ad campaigns are run for individual website practitioners for 2 weeks every

few weeks.

3. Reposting of your social media posts.

Tag your own posts **@tillowbarnhealth** on Instagram or Facebook and they will be re-posted by the Tillow Barn Health account.

The fee for joining the Tillow Barn team is £15 per month, paid by Direct Debit on the 1st of each month. There is a one-off web page setup fee of £20.

You can cancel your membership at any time, with no penalty.

To request to join the Tillow Barn Team, please contact the clinic directly.

Insurance and Qualifications

All practitioners should please email copies of their current insurance certificate and relevant qualifications. This is so that we are covered by our own clinic insurance.

For practitioners with a Tillow Barn Website page, when your insurance renews each year, you must please send by email a copy of the new certificate.

Facebook Group for Practitioners

If you'd like to join the Tillow Barn Practitioner Facebook group, this link should take you there: www.facebook.com/groups/2424020497701053

Alternatively, search Facebook for 'Tillow Barn Practitioner Group'.

The group is a useful way for us to get news and information out to people, as well as being a way for practitioners to connect with each other if they wish.

Please see below our Terms and Conditions of room hire, along with some important information about parking.



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Room Hire Terms & Conditions

All room users are required to:

- 1) make bookings and cancellations within the terms of the Tillow Barn Health & Wellbeing bookings & cancellations policy (available here):

Tillow Barn Health booking & cancellation terms

- 2) Leave the rooms clean and tidy and:
 - a) *switch off the main overhead treatment room lights*
 - b) *leave any heaters switched on and set to 21 degrees*
- 3) leave the room and their parking space by 10 mins after their booked session ends
- 4) only advertise or promote their services at Tillow Barn in the therapies they are professionally qualified, licensed and insured to practise
- 5) provide copies of their qualifications and current indemnity insurance certificate, and provide a new copy of their indemnity insurance certificate each time it renews
- 6) be fully responsible for the health and safety of themselves and their clients (*Tillow Barn Health & Wellbeing is not responsible for damage to or loss of personal property, including professional equipment*)
- 7) only use the sinks and plumbing for domestic use and not for disposal of any wipes or chemicals (*Tillow Barn is not on the mains sewage system and is therefore only able to cope with normal domestic waste*)
- 8) complete the Direct Debit mandate sent by email at sign-up, so that fees can be collected when due
- 9) maintain the peaceful, quiet environment of Tillow Barn and encourage their clients to do the same
- 10) please park, and ask their clients to park, in the designated areas as indicated on the map below (also available on the Tillow Barn website). Tillow Barn Health cannot guarantee a parking space, but taking account of the parking requests should enable all visitors to the clinic to find a parking space.

Please send this link to clients in advance of their first appointment:

[Tillow Barn Health Layout](#)



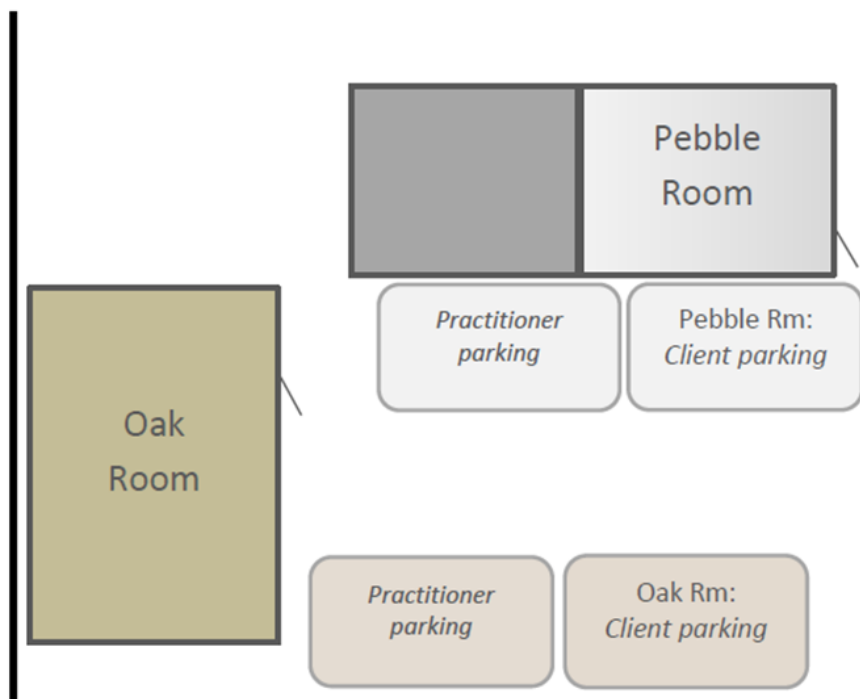
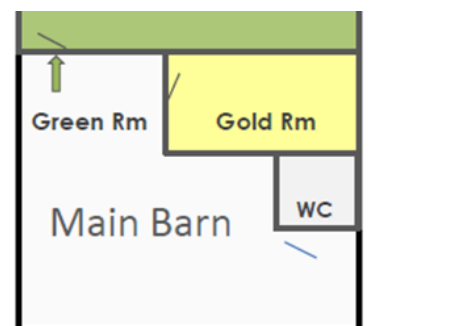
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Room layout & parking areas

Information for clients



Gold & Green Rooms:

Please park in any of the spaces on the right-hand side of the car park.



Oak & Pebble Rooms:

Please park on the left side of the car park, in front of your practitioner's car after they have arrived, so that when all the rooms are in use there is enough parking for everyone.

If you arrive early for your appointment, you are welcome to wait in the overflow space.



Entrance

If you are unable to find a parking space, you are welcome to park on the grass verge.